

Please sign and Return with Warranty Card



Can-West TRANSMISSIONS LTD.



FULL LINE OF REBUILT TRANSMISSIONS

780-471-1534 FAX 780-477-2650

9174 Yellowhead Trail, Edmonton Alberta T5B 1G2

VISIT US WWW.CANWESTTRANSMISSIONS.CA EMAIL US CANWEST2@TELUS.NET

WARRANTY TERMS AND CONDITIONS

<u>Transmissions & Transfer Cases</u>	<u>Term</u>
Passenger Cars & Light Trucks	24 Months/40,000km
Commercial vehicles	12 Months/20,000km

<u>Torque Converters</u>	<u>Term</u>
Factory Stall Speeds	3 Months
Custom High Stalls	No Warranty

- **Can-West Transmissions will not warranty failures caused by external factors, such as: cooler flow burn-up issues, abuse, overloading, problems originating in the engine, or by external sensors. These terms are non-negotiable.**
- **This warranty work is only extended to the customer listed on the Can-West invoice. (Warranty is non-transferable)**
- **MUST CONTACT CAN-WEST Before Any Work Is Started “NO EXCEPTIONS”**
- **All warranty work must first be authorized by Can-West Transmissions. “NO EXCEPTIONS”**
- **Warranty card must be filled out” COMPLETELY” and sent in for warranty to be valid. “NO EXCEPTIONS”**
- **Warranty card must be returned within 30 days to receive Warranty.**

Effective Immediately:

Any transmission not installed by Can-West Transmissions MUST be removed by the Installer for Any Warranty repairs.

- **Can-West Transmissions will cover a maximum of \$60.00 per hour R&R allowance to a maximum of 6 hours, depending on the type of unit, and where an R&R allowance is considered.**
- **Can-West Transmissions will cover a maximum of \$5.00 per liter(Non-Synthetic) of oil as required.**
- **Can-West Transmissions will cover a maximum of \$10.00 per liter(Synthetic) of oil as required.**

Warranty Does NOT Cover:

- Abuse
- Loss of Use
- Cracked Cases Due To Mounts & Drivelines
- Improper Installation
- Loss of Earnings
- **Damage Due To Neglected/Any Leaks After 6 Months**
- Towing Charges
- Car Rentals
- Failure Due To Fluid Restriction/cooler failure
- Wrong Information Given
- **Freight/Shipping**
- Contaminated Solenoids (ie: Improper Flushing)
- **INPUT/OUTPUT SEALS WHEN NOT INSTALLED BY CAN-WEST TRANSMISSIONS**

General Conditions:

- Defective Units MUST be inspected and replaced by Can-West Transmissions *at their own discretion.*
- Any dismantling of the unit will void the warranty unless first approved by Can-West Transmissions.
- **Any Modifications to standard equipment, ie: high stall converters, computer chips, transmission swaps from the factory installed transmission to a different type, etc. will void warranty.**
- Replacement or repair of unit under warranty **does not** extend original warranty expiration terms.

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- Warranty will be void if approved fluid is not used.
- Cores Must Be Returned Within 60 Days to Receive Credit.
- All Cores will be Subjected to Inspection before Core Credit is Issued.

Specific Conditions:

Transmissions:

- All units must be purchased complete with torque converter to qualify for warranty.
- The unit must be installed by a licensed mechanic.
- Repair any “low Voltage” issues with the Vehicle.
- Customers should have transmission checked within 15 days of install for leaks, shift patterns and any codes in memory.
- Can-West strongly recommends a Tru-Cool Self-Regulating cooler be installed independently from the radiator in the case of major failures, heavy-duty applications and for any towing applications. If the recommendation is ignored, the warranty will be void.

**Can-West Transmissions reserves the right to void or revoke the warranty for any reason at their own discretion.*

CAN-WEST RECOMMENDS TRANSMISSIONS SHOULD BE SERVICED EVERY 50,000KM

I HAVE READ AND AGREE TO THESE TERMS: _____

INVOICE# _____ **DATE:** _____

PLEASE RETURN THIS COPY TO CAN-WEST WITH WARRANTY CARD

THANK YOU

CAN-WEST TRANSMISSION PARTS LTD